Pro-Line, UL-Listed, and Smart-Boost™ Warranty Information

Rotary Phase Converter Limited Lifetime Warranty

North America Phase Converter Co. warrants that all rotary phase converter control panels are free from defects in material and workmanship. If any component is found to be defective upon examination, inspection, and testing by North America Phase Converter Co. or an authorized service center, we will, at our option, repair or replace the defective part at no charge.

Warranty Period

- **Control Panel Parts:** 10 years from the date of purchase for the original purchaser.
- **Capacitors:** 1 year from the date of purchase for the original purchaser.
- **Control Panel Labor:** Lifetime. North America Phase Converter Co. will maintain the control panel and perform repairs caused by normal use at no charge for the useful life of the panel.
- **Idler Generator**: 2 years. The idler generator warranty is covered by ABB/Baldor Electric and subject to their terms and conditions. Idler generator inspections or repairs must be performed by an ABB/Baldor Electric authorized service center. Contact North America Phase Converter Co. to find your nearest service center. A warranty inspection report is required before a replacement can be authorized.

Warranty Conditions

- Warranty is valid for the original purchaser only and is non-transferable.
- All transportation costs to return the control panel to the factory are the responsibility of the purchaser. Shipping back to the purchaser is provided by North America Phase Converter Co. when the repair is covered under warranty.
- Warranty work is scheduled according to normal business hours and workflow at the service location.
- A licensed electrician must perform all installations. The customer is responsible for ensuring that the installation complies with all applicable codes and passes any required inspections.
- Not all North America Phase Converter Co. rotary phase converters are UL-listed. UL-listing is an option and must be specified at the time of order.

Warranty Exclusions

This warranty is exclusive and is in lieu of any other warranty, expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. This warranty does not cover: damage or failure caused by improper installation, unauthorized modifications or repairs, misuse, accident, vandalism, excessive wear, abnormal operating conditions, lack of maintenance, or any cause outside the control of North America Phase Converter Co. North America Phase Converter Co. is not liable, under any circumstances, for consequential or incidental damages, including but not limited to lost profits resulting from the use or inability to use the unit, or lost profits or labor costs for removal and reinstallation of the unit.

Returns

North America Phase Converter Co. will not accept the return of any goods without prior written approval. Contact us before returning any equipment. Returns must be initiated within 30 days of purchase. Restocking fees, credit card fees, and/or original shipping charges may be applied.

North America Electrical Sales LLC
DBA North America Phase Converter Co.